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CHALLENGES AND RESPONSES TO COVID-19 IN HIGHER EDUCATION

PERSPECTIVES FROM VIET NAM

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Updated COVID-19 in Viet Nam

Social distancing:
- Whole country: 01 April to 15 April
- 28 cities and provinces: 01 April to 22 April
- Hanoi Capital: 01 April to 28 April

Source: https://infographics.vn/
Impacts of COVID-19 on higher education

- **Change mode of delivery:** traditional education to **online education**
- **Reduce workload program** ⇒ **impact on learning outcome**
- **Change, delay the annual plan of all level of education**
  - Delay **national final exam** for upper secondary students
  - Delay and change **recruitment plan** of HEIs
- **Lack of experience and infrastructure in online education**
  - Lectures and students: lack of skills, internet in some poor areas
  - HEIs: lack of e-learning materials; specialist majors cannot training online.
- **Finance:**
  - Salary: Lectures and staffs
  - Office and land: annual rent
  - Other expends
  - Reduce tuition fee because of change mode of delivery
  - HEIs questions: How to calculate online course fee?

*Face to close intuitions: many private institutions*
Higher Education responses COVID-19

Lunar New Year
- 23/01
- 03/02

1st Active Case
- 14/2
- 13/3
- 23/3

Social distancing
- 01/4
- 17/4
- 28/4
- 05/5
- 20/5

Webinar
"online education in Higher Education response COVID-19"

Official instruction from MOET to HEIs
1. **Online mode** of delivery to response COVID-19.
2. **Quality Assurance** when implement online education response COVID-19.

- 51 HEIs: on-campus
- 189 HEIs: extend holiday
- 82 HEIs: on-campus
- 158 HEIs: extend holiday or study online
- 98 HEIs: study online
- 142 HEIs: self-study
- 52 HEIs: on-campus
- 198 HEIs: study online or prepare for exam
- 81 HEIs: study online or prepare for exam
- 52 HEIs: on-campus
- 198 HEIs: study online or prepare for exam
- 51 HEIs: on-campus
- 189 HEIs: study online or prepare for exam
- 81 HEIs: study online or prepare for exam
- 204 HEIs: on-campus
- 36 HEIs: study online or prepare for exam
- 169 HEIs: on-campus
- 81 HEIs: study online or prepare for exam

- 110/240 HEIs: study online
Online education in COVID-19 pandemic

- HEIs have LMS, LCMS:

<table>
<thead>
<tr>
<th>Strong System</th>
<th>Good System</th>
<th>New System</th>
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<tbody>
<tr>
<td>✓ Large amount of e-learning materials</td>
<td>✓ Small amount of e-learning materials</td>
<td>✓ To manage class, lectures and students</td>
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<tr>
<td>✓ Having studio, modern hardware &amp; software</td>
<td>✓ Doesn’t implement online course</td>
<td>✓ Up and download materials, sharing information</td>
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<td>to produce online courses</td>
<td>✓ Learning from others HEIs</td>
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<tr>
<td>✓ Experience lectures, making materials</td>
<td>✓ Establishing infrastructure</td>
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<td>✓ Having online courses</td>
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<tr>
<td>✓ Support both synchronous or asynchronous</td>
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- HEIs don’t have LMS, LCMS: using live-video communication
  - Google Hangouts Meet, Microsoft teams, Adobe Connect, Zoom, Skype,...
  - Email, Social media (group Facebook)
Webinar: “online education in Higher Education response COVID-19” on 17 April 2020
Webinar: “online education in Higher Education response COVID-19”

- **Participants:**
  - Host: Ministry of Education and Training
    - Higher Education Department
    - Information Technology Department
  - Ministry of Information and Communications; Ministry of Health
  - Nearly 300 intuitions (HEIs, colleagues)
  - Vietnamese ICT enterprises: Viettel, VNPT, FPT, Mobilefone, Vietnamobile, CMC, NetNam
  - International enterprise: Microsoft, Google, Amazon

- **Contents:**
  - Report from Ministry
  - HEIs sharing experience
  - Sponsor and Support from ICT enterprises for online education:
    - Sponsor to students and lectures: free 4G, unlimited account real time video conferences.
    - Sponsor to HEIs: systems, tools to make e-learning materials,
    - Cooperation with HEIs
  - Discussion to promote online education response COVID-19
Thank you very much!